

TENDER DOCUMENT

FOR PROVIDING DRIVER

MONTHLY CONTRACT BASIS

THE ORIENTAL INSURANCE COMPANY LIMITED
ORIENTAL HOUSE, A-25/27, ASAF ALI ROAD, NEW DELHI.

TELEPHONE NO. : 011-43659435.

CIN NO. : U66010DL1947GOI007158

(Tender Documents consists of 30 Pages)

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NOTICE INVITING TENDER FOR PROVIDING
DRIVER ON MONTHLY CONTRACT BASIS

Chief Manager/Manager, Establishment Department, The Oriental Insurance Company Limited, invites Sealed Tenders on '**Two Bid System**' as mentioned hereunder in the attached prescribed format from reputed Manpower Providing Agency having adequate experience in the field of providing Driver and other manpower on contract basis.

Interested parties may submit bids in **two separate envelopes** duly super-scribed as “**Technical Bid**” and “**Financial Bid**”. Both these bids should be put in **one big envelope super-scribed “TENDER FOR PROVIDING DRIVER ON MONTHLY CONTRACT BASIS”**. The Bidder/Tenderer is requested to sign all the papers comprising Technical Bid, Financial Bid and all the Annexures attached.

The Bidder/Tenderer is requested to quote rates in the 'Financial Bid' keeping in view the terms and conditions of this Tender Document and the tender is liable to be rejected if any change in the terms and conditions is proposed. The Bidder/Tenderer has to submit Earnest Money Deposit of Rs. 15,000/- through Demand Draft only (payment by cheque or any other mode is not acceptable) in favour of “The Oriental Insurance Company Limited” payable at New Delhi along with the Technical Bid. Tenders without the Earnest Money Deposit (Demand Draft Only) will be deemed rejected.

Interested Manpower Providing Agency/Firms can obtain the detailed Tender Document, containing detailed Terms and Conditions, Eligibility Criteria, Technical Bid, Financial Bid and Annexures to be attached with bids, against a written request on their own letter head from the Office of Chief Manager/Manager, Establishment Deptt., The Oriental Insurance Company Limited, Oriental House, A-25/27, Asaf Ali Road, New Delhi, along with Cash payment/submission of a non-refundable Demand Draft only of Rs. 1,140/- (Rupees One Thousand One Hundred Fourty Only) drawn on any Nationalized/ Scheduled Bank in favour of “The Oriental Insurance Company Limited” payable at New Delhi on all working days (Monday to Friday) between 10.00 A. M. to 3.30 P. M. The time schedule of tendering is specified below :-

1	Issue of Tender Document	From 08/10/2015 to 19/10/2015 between 11.00 AM to 3.00 PM on all working days (Monday to Friday).
2	Tender Document Fee (Non-refundable	Rs. 1,140/- (Rs. One Thousand One Hundred Fourty Only).
3	Last Date and Time for submission of Tender.	23/10/2015 upto 4.00 PM.
4	Date and Time of opening of Technical Bid.	26/10/2015 at 11.00 AM.
5	Date and Time of opening of Financial Bid.	Will be intimated to Technically qualifying bidders at a later date.
6	Earnest Money Deposit (EMD).	Demand Draft only of Rs.15000/- (Rupees Fifteen Thousand Only) to be placed in sealed Envelope of “Technical Bid”. Payment of EMD through any other mode is not acceptable.

The Tender Document can also be downloaded from the website www.orientalinsurance.org.in and the same will be accepted along with the Tender Fee of Rs. 1,140/- (Rupees One Thousand One Hundred Fourty Only) through a separate Demand Draft Only drawn on any Nationalized / Scheduled Bank favouring “The Oriental Insurance Company Limited payable at New Delhi which is required to be placed in the envelope containing Technical Bid.

All amendments/information with respect to this Tender will be unloaded on the Company's Website www.orientalinsurance.org.in and notice thereof will not be published in any newspaper. All Tenderers are, therefore, advised to visit the website regularly for updates. Chief Manager, Establishment Department, The Oriental Insurance Company Limited, reserves the right to reject all or any Tender without assigning any reason, whatsoever.

(A. R. JOSHI)
CHIEF MANAGER

THE ORIENTAL INSURANCE COMPANY LIMITED
A-25/27, ASAF ALI ROAD, NEW DELHI.
TELEPHONE NO. : 011-43659435

ELIGIBILITY CRITERIA

1. The Bidder/Tenderer should be based at Delhi / NCR and operating their business in Delhi / NCR. The Office Premises of the Bidder/Tenderer should be located in Delhi/NCR. **Attach photo-copy of proof.**
2. The Bidder/Tenderer should have a proper established Office Premises in Delhi/NCR having necessary infra-structure and sufficient man-power on its rolls so as to provide immediate, satisfactory and efficient services. Tenders received from Firms/Establishments operating from residential premises and not having proper established Office Premises having necessary infra-structure and man-power on its rolls will not be accepted and will be treated as rejected.
3. The Bidder/Tenderer are hereby informed that the Company will arrange inspection of the Office Premises and infra-structure facilities of Tenderer/Bidder through a Committee of Officials of the Company and/or through an Investigator appointed for the purpose to verify the existence and status of firm/establishment in providing satisfactory and efficient services of drivers so as to take a decision about the qualification of Technical Bid of Bidders/Tenderers. The decision of Chief Manager, Establishment Department, The Oriental Insurance Company Limited, in this regard shall be final and binding on the Bidders/Tenderers.
4. The Bidder/Tenderer should have a minimum experience of **five years as on 30/09/2015** in the field of providing Drivers on Contract Basis. **Attach photo-copy of proof.**
5. The Bidder/Tenderer should be possessing/holding a valid License issued by Central/State Government/concerned Department of Government of NCT for providing Contract Labour under the Contract Labour (Regulation and Abolition) Act. The successful Bidder/Tenderer would be required to deploy Manpower / Contract Labour as per norms prescribed under the said Act. **Attach photo-copy of Licence.**
6. The Bidder/Tenderer should be registered with EPF Authorities and should have a valid Provident Fund Registration Number under EPF Act issued by EPF Authorities. **Attach photo-copy of Registration.**
7. The Bidder/Tenderer should be registered with ESI Authorities and should have a valid ESI Registration Number issued by ESI Authorities under ESI Act 1948. **Attach photo-copy of Registration.**
8. The Bidder/Tenderer should be registered with Service Tax Authorities and should have a valid Service Tax Registration Number issued by Service Tax Authority. **Attach photo-copy of Service Tax Registration.**
9. The Bidder/Tenderer should have rendered similar satisfactory services of providing Drivers on Contract Basis to **atleast three** Public Sector Insurance Company / Public Sector Bank / Central or State Government Undertaking / Autonomous Institute / Corporate Establishment of repute having **minimum paid-up capital of Rs. 50 Lacs** during the last three years. **Attach Certificate of Experience and Satisfactory Completion of work awarded from concerned Establishments / Companies.**

10. The Bidder/Tenderer should furnish **List of Clients to whom drivers on Contract Basis** are given **during the last three financial years** i.e. 2012-13, 2013-14 and 2014-15 along with the numbers of persons deputed. **Attach Certificates from concerned Clients/Companies.**
11. The Bidder/Tenderer should have **minimum Annual Turn-over of Rs. 1.5 Crores during the last three financial years** i.e. 2012-13, 2013-14 and 2014-15. **Attach Certificate from Chartered Accountant in this regard.**
12. **The Bidder/Tenderer should have on their wage rolls minimum 25 drivers in Delhi as on 30/09/2015. Attach Certificate from Chartered Account in this regard.**
13. The Bidder/Tenderer should be ready to and will :-

(A) Deposit ESI and EPF Contribution in respect of drivers deputed for our Company through a separate Challan every month and submit a copy of the same as proof of payment to statutory authorities along with complete details of contribution deposited in respect of each driver on their letter head duly certified, stamped and signed by authorised signatory as per specimen enclosed as **Annexures IX and X** treating it as a mandatory requirement.

(B) Pay the total amount of Monthly Wages, Overtime and other charges mentioned in the Tender Document to the drivers deputed for our Company (which should be equivalent to the amount payable to them as per Specimen of Calculation Sheets enclosed as **Annexures VII, VIII and XI** duly stamped and signed by authorised signatory) through “E- transaction” and/or through “Account Payee Cheque” only treating it as a mandatory requirement. Payment of amount of Wages to the drivers in Cash will not be acceptable.

(C) Arrange Police Verification of each driver deputed for our Company and submit a Police Verification Report obtained from the Police Authorities in respect of each driver before deputing to our company treating it as a Mandatory requirement as it involves handing-over of a “Government of India” Four-wheeler to the driver deputed for performance of the duty of a driver.

(D) Provide alternative drivers, whenever the regular driver deputed by them is not reporting for duty and/or on leave. In case of failure to provide alternate driver the Bidder/Tenderer should be ready to bear the penalty imposed as per the terms and conditions of the Tender Document.

The Bidder/Tenderer are required to submit “**Letter of Acceptance**” in this regard as per specimen enclosed as **Annexure VI** and non-compliance of the above requirement or any requirement given in this Tender Document and any deviation in compliance of the requirement mentioned in the Tender Document will be treated as a default in providing satisfactory services. In such an event, the Company reserves the right to cancel the Work Order given to Bidder/Tenderer and the Security Deposit deposited with the Company by such Bidder/Tenderer will be forfeited.

14. The Tenders from Individual / Firm / Organization including its Partners / Shareholders / Directors who have been blacklisted / prosecuted by any departments / statutory bodies in any State or by any Court of Law, shall not be entertained.
15. The Tenders from Bidders who's Technical Bid(s) were earlier rejected by OICL on account of fake supporting documents etc. shall not be entertained.

(A. R. JOSHI)
CHIEF MANAGER

THE ORIENTAL INSURANCE COMPANY LIMITED
A-25/27, ASAF ALI ROAD, NEW DELHI.
TELEPHONE NO. : 011-43659435

TERMS AND CONDITIONS AND
INSTRUCTIONS FOR BIDDERS/TENDERERS

1. The Tenders/Bids should be valid for a period of **atleast two months from the date of opening of Technical Bid of tender.**
2. The Tenders are invited on Two Bid System i.e. Technical Bid and Financial Bid. The Bidder/Tenderer is required to put Technical Bid in sealed Envelope No. 1 along with documents and Financial Bid in sealed Envelope No. 2. The Bidder/Tenderer is required to clearly indicate on these sealed envelopes their name, address and contact details.
3. Both the sealed envelopes i.e. **Envelope No. 1 “Technical Bid”** and **Envelope No. 2 “Financial Bid”** should be kept in a big **Envelope No. 3**. This sealed envelope superscribed as **“TENDER FOR PORVIDING DRIVER ON MONTHLY CONTRACT BASIS”** addressed to Shri A. R. Joshi, Chief Manager, Establishment Deptt., The Oriental Insurance Company Limited, Oriental House, A-25/27, Asaf Ali Road, New Delhi, shall be deposited in the Tender Box placed at Establishment Deptt. **on or before 23/10/2015 by 4.00 PM.**
4. The Tenderer/Bidder has to submit Earnest Money Deposit of **Rs. 15,000/-** through Demand Draft only (**payment through cheque or any other mode is not acceptable**) in favour of “The Oriental Insurance Company Limited” payable at New Delhi along with the Technical Bid. Tenders without the Earnest Money Deposit will be deemed rejected.
5. The Earnest Money shall be forfeited if the Tenderer withdraws his Tender during the period of Tender Validity. The Earnest Money will also be forfeited if in the case of the successful Tenderer, the Tenderer fails to comply with all the terms and conditions of the Tender Document.
6. The Bidder/Tenderer, on award of the contract to provide drivers on monthly contract basis, is required to **deposit as amount of Rs. 25,000/- (Rupees Twenty Five Thousand Only) as Security Deposit** with the Company through Demand Draft Only. This deposit will remain with the Company during the currency of the Contract and **no interest will be paid on this amount.**
7. All the copies of the documents mentioned in the Eligibility Criteria, Technical Bid, Annexures **I to VI** and other necessary documents are required to be attached with the “Technical Bid” to be eligible for opening of “Financial Bid” as these documents will help in evaluating the Technical Bid of the Tenderer.
8. Earnest Money Deposit of unsuccessful Tenderer/Bidders will be refunded within 30 days from the date of opening of tenders except of the qualified bidder.
9. Unsealed tenders will not be accepted. The tender received in any manner other than prescribed in the Tender Document shall be summarily rejected. Any tender received after the scheduled date and time shall not be considered. The Company will not accept any responsibility for the tender lost in transit or delivered elsewhere.
10. At first instance only “Technical Bid” will be opened on the scheduled date and time given in the “Notice inviting Tender”. The Technical Bids will then be evaluated on the basis of

documents/information furnished, eligibility criteria and inspection of office premises and infrastructure. The Company will arrange inspection of Office Premises and status of Bidder/Tenderer through a Committee of Officials of the Company and/or through an Investigator appointed for the purpose to verify the existance of firm/establishment, its infra-structure and status of the firm/establishment of Bidder/Tenderer in providing efficient and satisfactory services of providing drivers on contract basis so as to take a decision about the qualification of “Technical Bid”. The decision of Chief Manager, Establishment Deptt., The Oriental Insurance Company Limited, in this regard shall be final and binding on the Tenderers.

11. The Bidder/Tenderer who will qualify in the “Technical Bid” will only be eligible for opening of their “Financial Bid”. The date and time of opening of “Financial Bid” shall be up-loaded on Company's Website and shall be intimated to individual qualified bidders through their E-mail address provided in the Tender Document. All Tenderers/Bidders are, therefore, advised to visit the website regularly for updates.
12. All over-writings/corrections should be duly signed by the Tenderer/Bidder.
13. Each Tenderer/Bidder will submit only one tender either by himself or as a partner in joint venture/firm/company.
14. Convassing or offer of an advantage or any other inducement by any person with a view to influencing acceptance of a bid will be an offence under Laws of Land. Such action will result in the rejection of bid, in addition to other punitive measures.
15. Tenders/Bids must be received by/submitted to Chief Manager / Manager, Establishment Department, The Oriental Insurance Company Limited, Oriental House, A-25/27, Asaf Ali Road, New Delhi, by the date and time stipulated in the Notice Inviting Tender. The Company may, at its discretion, extend the deadline for submission of Tenders/Bids in which case all rights and obligations of the Company and the Tenderer/Bidder will be the same. The information thereof will be available on the Company's Website and Notice thereof will not be published in any newspaper. All Tenderers/Bidders are, therefore, advised to visit the website regularly for updates.
16. The Contract with the Bidder/Tenderer can be cancelled by the Company by giving one month's notice in writing without assigning any reason, whatsoever.
17. In case the Bidder/Tenderer desires to cancell the contract, he is required to give three months notice in writing to the Company.
18. Chief Manager, Establishment Department, The Oriental Insurance Company Limited, New Delhi, reserves the right to reject/cancel any or all the tenders without assigning any reason, whatsoever.

(A. R. JOSHI)
CHIEF MANAGER

THE ORIENTAL INSURANCE COMPANY LIMITED

A-25/27, ASAF ALI ROAD, NEW DELHI.

TELEPHONE NO. : 011-43659435

SCOPE OF SERVICES AND PROCEDURE FOR SUBMISSION
OF MONTHLY BILL FOR RELEASE OF PAYMENT

1. The Bidder/Tenderer is required to provide the services of Driver strictly on 'Monthly Contract Basis' for a **initial period of two years** with a provision to extend the contract for a further period of one year on the same terms and conditions.
2. The services of driver is required for **12 hours daily on six days a week basis**. However, if need be, the driver can be called for duty at any hour and can be used beyond the daily limit of 12 hours and on Holidays/Sundays, for which “Per Hour Rate” as Overtime Charges will be reimbursed to the Bidder/Tenderer. The driver has to report at the place of duty at any location within Delhi/NCR intimated to him as per need by the Company's authorised officer. The location of reporting for duty may vary on day-to-day basis as per requirement of the Company.
3. The Bidder/Tenderer is required to make payment of Minimum Wages, statutory payments like EPF, ESI etc., Overtime, if applicable, and other payments as per the Tender Document to the Driver and to Statutory Authorities in time by themselves and then claim reimbursement of such expenses along with “Overhead Charges” and “Service Charges” from the Company by submitting Monthly bills along with proof of payment of wages, overtime and other statutory charges. Please note that reimbursements will be made to the Bidder/Tenderer, only if the bills are accompanied by documentary proof of all these payments to driver and other statutory authorities along with other documents mentioned in the Tender Document **treating it as a mandatory requirement**.
4. It is informed/clarified to the Bidder/Tenderer that the “Overhead Charges” quoted by the Bidder/Tenderer in their “Financial Bid” **are being paid to Bidder/Tenderer to meet the administrative and financial arrangement / expenses involved to pay the total monthly wages including other charges to drivers and to pay the statutory payments timely to statutory authorities by themselves in advance and then to claim reimbursement** of such expenses from the Company on monthly basis by submitting proof of such payments along with monthly bill.
5. The “Services Charges” quoted by the Bidder/Tenderer in their “Financial Bid” are being paid to Bidder/Tenderer as profit margin for providing the services of driver on monthly contract basis.
6. The Bidder/Tenderer is **required to deposit statutory payments like EPF and ESI with the concerned authorities through seperate Challan giving names of the persons deputed for our company treating it as a mandatory requirement**. Please note the reimbursement of these expenses will be made only on submission of seperate challan for the persons deputed in our company along with details as per specimen enclosed as **Annexure IX and X**.
7. The Bidder/Tenderer is required to depute a particular named driver and its Police Verificiation is required to be arranged and obtained by the Bidder/Tenderer at his own cost. A copy of the Police

Verification Report is required to be submitted to the Company at the time of deputation of driver for the Company. In case of non-availability of the driver deputed for a particular day or period, the Tenderer is required to arrange for alternative Driver so as to ensure continuance of the services of Driver.

8. It is mandatory for the Bidder/Tenderer to :-

(A) Deposit ESI and EPF Contribution in respect of drivers deputed for our Company through a separate Challan every month and submit a copy of the same duly certified, stamped and signed by authorised signatory as proof of payment to statutory authorities along with complete details of contribution deposited in respect of each driver on their letter head duly stamped and signed by authorised signatory as per specimen enclosed as **Annexures IX and X treating it as a mandatory requirement.**

(B) Pay the total amount of Monthly Wages, Overtime and other charges mentioned in the Tender Document to the drivers deputed for our Company (which should be equivalent to the amount payable to them as per Specimen of Calculation Sheets enclosed as **Annexures VII and VIII** duly stamped and signed by authorised signatory) through “E- transaction” and/or through “Account Payee Cheque” only **treating it as a mandatory requirement.** Payment of amount of Wages to the drivers in Cash will not be acceptable.

(C) Arrange Police Verification of each driver deputed for our Company on his own and **submit Police Verification Report obtained from the Police Authorities** in respect of each driver before deputing him to our company **treating it as a Mandatory requirement as it involves handing-over of a “Government of India” Four-wheeler to the driver, some of which are having passes for entry in high security areas, deputed for performance of the duty of a driver.**

(D) Provide alternative driver, whenever the regular driver deputed by them is not reporting for duty and/or on leave. In case of failure to provide alternate driver the Bidder/Tenderer should be ready to bear the penalty imposed as per the terms and conditions of the Tender Document.

The Bidder/Tenderer are required to submit a **Letter of Acceptance** in this regard as per specimen enclosed as **Annexure VI** and non-compliance of the above-noted mandatory requirements or any requirement given in this Tender Document and any deviation in compliance of the requirement mentioned in the Tender Document will be treated as a default in providing satisfactory services. In such an event, the Company reserves the right to cancel the Work Order given to Bidder/Tenderer and the Security Deposit deposited with the Company by such Bidder/Tenderer will be forfeited.

9. The Driver provided by the Bidder/Tenderer can be deputed for Outstation Duty also, whenever required but in exceptional circumstances only.

10. In case the Bidder/Tenderer **fails to provide Driver/Alternate Driver** on any day during the currency of the Contract, **a penalty of Rs. 1,000/- per day shall be imposed** on the Bidder/Tenderer, which will be adjusted from the monthly bill submitted for reimbursement.

11. The Bidder/Tenderer on award of the Contract to him/them is/are required to **deposit an amount of Rs. 25,000/- as Security Deposit** with the Company. This deposit will remain with the Company during the currency of the contract and no interest shall be paid on this amount.

12. The Bidder/Tenderer is required to ensure payment of minimum wages, ESI and PF and other statutory payments to the Driver deputed and it is the sole responsibility of the Bidder/Tenderer to

comply with all the rules and regulations in this regard. **The Bidder/Tenderer will be reimbursed these expenses on submission of proof of payment of minimum wages, ESI, PF and other statutory payments on monthly basis along with details of amount deposited for each driver deputed by them.**

13. The Bidder/Tenderer will be required to make payment to the Driver deployed only through E-payment or through "Account Payee" Cheque Only and is required to submit proof of such payment along with Monthly Bills for claiming reimbursement from the Company **treating it as a mandatory requirement and no deviation in the mode of payment to drivers will be permitted.**
14. The Bidder/Tenderer is required to take Workman Compensation Insurance Policy having adequate Sum Insured for Driver deputed to cover any payment under W. C. Act or any other Act and ensure that it will remain in force during the currency of the Contract. Copy of the Insurance Policy for Driver is required to be submitted to the Company. The premium for taking WC Policy shall be reimbursed to the Bidder/Tenderer by the Company.
15. The Driver should have a valid Driving Licence for driving four wheeler including for driving in hill stations and difficult terrains. The driver should be young and physically fit, say not more than 40 years.
16. The behaviour of the driver should be polite, cordial, obedient and not convicted in any Civil or Criminal Court/Law Agencies. In case of any misbehaviour, in addition to taking legal action, the Tenderer will be penalized for the same and the decision of the competent authority of the company in this regard shall be final and binding on the Tenderer.
17. The driver, in addition to safe driving of the car, would receive/alighten the occupants in a very respectful manner and would obey the instructions of the occupants.
18. The driver would **necessarily keep mobile phone with connection with him for 24 hours**, even on roaming, and would attend and make calls at the directions of occupants and the lump-sum expenses @ **Rs. 500/- per month** (or on pro-rata basis if the driver is deputed during the month) for maintenance of mobile instrument and mobile connection would be reimbursed to the Bidder/Tenderer on submission on proof of payment of the same to the Driver deputed by them.
19. In addition to reimbursement of Minimum Wages, statutory charges and other charges as mentioned above, the Company will reimburse to the Bidder/Tenderer (on submission of proof of payment to the Driver deputed through E-transaction or by "Account Payee" Cheque along with their wages) the lump-sum conveyance charges to meet expenses incurred by the driver for reporting at the place of duty early morning and for ending duty in late night hours for each occasion as per tariff given below:-

S.NO	TIMINGS	MONTHS	AMOUNT
1	Before 5.00 AM in the Morning	April to September	Rs. 125/- per occasion.
2	After 11.00 PM in the Evening	April to September	Rs. 125/- per occasion.
3	Before 6.00 AM in the Morning	October to March	Rs. 125/- per occasion.
4	After 10.00 AM in the Morning	October to March	Rs. 125/- per occasion.

20. The driver would wear well stitched and ironed uniform during duty hours as approved by the Company and provided by the Bidder/Tenderer treating it as a mandatory requirement as Uniform Charges are being paid to the Bidder/Tenderer every month. **A penalty of Rs. 100/- per**

occassion will be imposed, if the driver is not in uniform.

21. The driver will carry-out daily cleaning of the car provided to him for driving and maintain the same in a good presentable condition. The cleaning material will be provided by the Company.

**PROCEDURE FOR SUBMISSION OF THE BILL ON
MONTHLY BASIS FOR RELEASE OF PAYMENT**

The Bidder/Tenderer are required to submit their Monthly Bills for reimbursement of wages, overtime, statutory charges and other charges as mentioned in Tender Document paid by them to drivers and to statutory authorities, Overhead Charges and Service Charges quoted by them along with the following documents for claiming reimbursement of Monthly Contract Charges **treating it as a mandatory requirement :-**

- (1) Statement of Computation of Total Contract Charges payable for the month as per **Annexure VII.**
- (2) Statement of Computation of Wages, Overtime and other charges payable to each driver for the month as per **Annexure VIII.**
- (3) Photo-copy of Challan for deposition of ESI contribution in respect of each driver through a separate Challan in respect of drivers deputed for our company every month duly certified, stamped and signed by authorised signatory along with complete details of contribution deposited in respect of each driver on their letter head duly stamped and signed by authorised signatory as per specimen enclosed as **Annexure IX.**
- (4) Photo-copy of Challan for deposition of EPF contribution in respect of each driver through a separate Challan in respect of drivers deputed for our company every month duly certified, stamped and signed by authorised signatory along with complete details of contribution deposited in respect of each driver on their letter head duly stamped and signed by authorised signatory as per specimen enclosed as **Annexure X.**
- (5) Photo-copy of proof of payment of Monthly Wages, Overtime and other charges mentioned in the Tender Document to the drivers (as per calculations given in **Annexures VII and VIII**) through “E-transaction” and/or through “Account Payee Cheque” only duly certified, stamped and signed by authorised signatory.
- (6) Computation Sheet for calculation of overtime hours in respect of each driver as per **Annexure XI.**

The Bidder/Tenderer is required to make payment of wages, overtime and other charges to the drivers and statutory charges to statutory authorities in time from his own sources (on account of payment of Overhead Charges to them) and then claim reimbursement from the Company on Monthly Basis along with the above-noted documents. It is **informed/clarified that submission of all documents listed above along with bill for the month is a mandatory requirement, failing which the payment will not be released.**

**(A. R. JOSHI)
CHIEF MANAGER**

THE ORIENTAL INSURANCE COMPANY LIMITED
A-25/27, ASAF ALI ROAD, NEW DELHI.
TELEPHONE NO. : 011-43659435

'TECHNICAL BID'

The Bidder is requested to furnish the following information.

SL. NO	DESCRIPTION	PARTICULARS
1	Name of the Firm / Manpower Providing Agency.	
2	Address of the Firm / Manpower Providing Agency.	
3	Year of Establishment	
4	Whether the Firm / Agency is proprietorship / partnership / limited Company. Attach proof with Registration Number.	
5	(A) Name of authorised contact person. (B) Mobile / Landline Number (C) Fax Number (D) E-mail ID	_____ _____ _____ _____
6	PAN Number of the Firm / Manpower Providing Agency. Attach Self-attested photo-copy of the PAN Card.	
7	Service Tax Number of the Firm / Manpower Providing Agency. Attach Self-attested photo-copy of the Service Tax Number.	
8	EPF Registration Number of the Firm / Manpower Providing Agency. Attach photo-copy of Certificate of Registration.	
9	ESI Registration Number of the Firm / Manpower Providing Agency. Attach photo-copy of Certificate of Registration.	

10	<p>Experience of five years in the field of providing Drivers on Monthly Contract Basis as on 30/09/2015. Attach Certificate of Experience and Satisfactory Completion of work awarded from the concerned Establishments / Companies.</p>	
11	<p>Bank Account Details of the Firm</p> <p>(A) Bank Account No.</p> <p>(B) Bank Name and Address</p> <p>(C) IFSC Code</p> <p>(D) MICR Code.</p> <p>Attach photo-copy of cancelled cheque.</p>	<hr/> <hr/> <hr/> <hr/> <hr/>
12	<p>List of existing Clients along with proof which should include atleast three Government / Public Sector Undertaking or any Private Company having minimum Rs. 50 Lacs paid-up capital during the last three financial years i.e. 2012-13, 2013-14 and 2014-15. Attach Certificate from clients / organisations.</p>	
13	<p>The Bidder/Tenderer should have minimum annual turn-over of Rs. 1.5 Crores for the last three financial years i.e. 2012-13, 2013-14 and 2014-15. Attach Certificate from Chartered Accountant in this regard as per Annexure IV.</p>	
14	<p>The Bidder / Tenderer should have minimum 25 drivers in Delhi on its rolls as on 30/09/2015. Attach Certificate from Chartered Accountant in this regard as per Annexure V.</p>	
15	<p>Enclose Demand Draft only of Rs. 15,000/- as "Earnest Money Deposit". Payment through cheque or any other mode is not acceptable.</p>	<p>Demand Draft No. _____</p> <p>Date of Demand Draft _____</p> <p>Demand Draft Amount _____</p> <p>Bank Name _____</p>

16	<p>Enclose Demand Draft only of Rs. 1,140/- as “Tender Fee” in case Tender Document is downloaded from our Website. Payment through cheque or any other mode is not acceptable.</p>	<p>Demand Draft No. _____</p> <p>Date of Demand Draft _____</p> <p>Demand Draft Amount _____</p> <p>Bank Name _____</p>
<p>SIGNATURE WITH STAMP : _____</p> <p>NAME OF FIRM : _____</p> <p>NAME OF AUTHORISED PERSON : _____</p> <p>CONTACT NUMBER : _____</p> <p>E-mail ID : _____</p> <p>DATE : _____</p>		

ANNEXURE I

CHECK-LIST OF DOCUMENTS PLACED IN TECHNICAL BID

Sr. No.	DOCUMENTS TO BE ATTACHED WITH TECHNICAL BID	YES	NO
1	Earnest Money Deposit (E.M.D.) of Rs. 15,000/- (Rupees Fifteen Thousand Only) in the form of Demand Draft only (payment through cheque or any other mode is not acceptable) issued by any scheduled commercial bank in favour of “The Oriental Insurance Company Limited” payable at New Delhi.		
2	Tender Fee of Rs. 1,140/- (Rupees One Thousand One Hundred Fourty Only) in the form of Demand Draft only in case the Tender Document is downloaded from Company's Website (payment through cheque or any other mode is not acceptable) issued by any scheduled commercial bank in favour of “The Oriental Insurance Company Limited” payable at New Delhi.		
3	Proof of the Tenderer/Bidder being based in Delhi / NCR and their operation in these areas. Attach self-attested copy of proof.		
4	Tenderer/Bidder self-attested copy of the PAN Card issued by the Income Tax Department.		
5	Tenderer/Bidder self-attested copy of the Service Tax Registration Number (If applicable).		
6	The Tender should have rendered similar satisfactory services of providing drivers on contract basis to atleast three Public Sector Insurance Company / Public Sector Bank / Central or State Government Undertaking / Autonomous Institute / Corporate Establishment of repute during the last due years. Attach Certificate of Experience and Satisfactory Completion of work awarded from concerned Establishments /Companies.		
7	Non-relationship Certificate for participation of near relative of employee in the Tender as per Annexure II.		
8	List of existing Clients along with proof which should include Government / Public Sector Undertaking or any Private Company having minimum Rs. 50 Lacs paid-up capital during the last three financial years i.e. 2012-13, 2013-14 and 2014-15. Attach Certificate from clients / organisations as per Annexure III.		
9	Proof of registration with Employees Provident Fund Commissioner along with Registration Number. Attach Certificate of Registration issued by EPF Commissioner.		
10	Proof of registration with ESI Authorities along with Registration Number. Attach Certificate of Registration issued by concerned ESI Authority.		

11	The Tenderer/Bidder should have minimum annual turn-over of Rs. 1.5 Crores for the last three financial years i.e. 2012-13, 2013-14 and 2014-15. Attach Certificate from Chartered Accountant as per Annexure IV.		
12	The Tenderer/Bidder should have minimum 25 drivers in Delhi on their rolls as on 30/09/2015. Attach Certificate from Chartered Accountant as per Annexure V.		
13	Letter of Acceptance of terms and conditions and payment procedure for submission of monthly bills for release of payment to Bidder/Tenderer as per specimen given in Annexure VI.		
14	Tenderer/Bidder self-attested copy of Registered Partnership Deed / Certificate of Incorporation and Registration Certificate of the Firm / Company.		

SIGNATURE WITH STAMP : _____

NAME OF FIRM : _____

NAME OF AUTHORISED PERSON : _____

CONTACT NUMBER : _____

E-mail ID : _____

DATE : _____

ANNEXURE II

FORMAT OF NON-RELATIONSHIP CERTIFICATE

I / We / Our organization, _____
including our Partners / Share-holders / Directors hereby certify that none of my / our
relative(s) is / are employed in The Oriental Insurance Company Limited.

In case at any stage, if it is found that the information given by me / us is false / incorrect,
The Oriental Insurance Company Limited shall have the absolute right to take any action
as deemed fit without any prior intimation to me / us.

Signature of the Tenderer with Seal _____

Name of the Tenderer _____

Date _____

ANNEXURE III

LIST OF PRESENT AND PAST CLIENTS
DURING LAST THREE FINANCIAL YEARS.

(Please give complete details as per the following format along with the Experience Certificate issued by clients/organisations to whom services were provided during the last three financial years. This information provided will facilitate evaluation of Technical Bid).

Sl. No	Name of the Organisation with complete postal address located in Delhi mentioning Pvt.Sector/ Govt Body / PSU / Public Limited Company.	Name and Designation of the Contract Person with Telephone No. / Mobile No. / E-mail ID.	Period for which Contract was awarded.	Nature of Work	Number of Drivers provided to them.

SIGNATURE WITH STAMP : _____

NAME OF FIRM / TRAVEL AGENT : _____

NAME OF AUTHORISED PERSON : _____

CONTACT NUMBER : _____

E-mail ID : _____

DATE : _____

ANNEXURE IV

**CERTIFICATE REGARDING TURN-OVER OF TENDERER
DURING THE LAST THREE FINANCIAL YEARS**

I / We, M/s _____, the Bidder/Tenderer for providing Drivers on Monthly Contract Basis, hereby confirm that the minimum Annual Turn-Over of the firm/company during the last three financial years i.e. 2012-13, 2013-14 and 2014-15 is more than Rs. 1.5 Crores. The financial year-wise break-up is given below :-

S.NO.	FINANCIAL YEAR	ANNUAL TURN-OVER FOR THE YEAR
1	2012 - 13	Rs. _____
2	2013 - 14	Rs. _____
3	2014 - 15	Rs. _____

SIGNATURE & SEAL OF THE TENDERER

CERTIFICATE BY CHARTERED ACCOUNTANT

I / We, _____, Chartered Accountants, certify that the figures regarding Annual Turnover for the Financial Years mentioned above in respect of M/s. _____ are true and found correct as per their Books of Accounts and other related records.

SIGNATURE & SEAL OF THE CHARTERED ACCOUNTANT

ANNEXURE V

**CERTIFICATE REGARDING CONFIRMATION OF NUMBER OF DRIVERS
ON THE ROLLS OF THE BIDDER / TENDERER AS ON 30/09/2015**

I / We, M/s _____, the Bidder/Tenderer for providing Drivers on Monthly Contract Basis to The Oriental Insurance Company Limited, A-25/27, Asaf Ali Road, New Delhi, hereby confirm that the total number of Drivers on my / our rolls in Delhi as on 30/09/2015 is _____ (No. in figures : _____). The site / firm / contract-wise break up of drivers provided to Firms/Clients are as under:

SL. NO	NAME OF FIRM / COMPANY TO WHOM DRIVER SERVICES ARE PROVIDED	ADDRESS OF FIRM / COMPANY	NUMBER OF DRIVERS PROVIDED AS ON 30/09/2015
		GRAND TOTAL :	

SIGNATURE & SEAL OF THE TENDERER

Certified that the figure regarding number of Drivers in Delhi on the rolls of Mr. / M/s. _____, the Bidder/Tenderer for providing Drivers on Monthly Contract Basis as mentioned above is true and found correct as per their Books of Accounts and other related records like PF / ESI etc. as on 30/09/2015.

SIGNATURE & SEAL OF THE CHARTERED ACCOUNTANT

ANNEXURE VI

ACCEPTANCE LETTER

(On the Letter Head of the Firm / Agency)

To,

The Chief Manager
The Oriental Insurance Company Limited,
A – 25/27, Asaf Ali Road, Oriental House,
New Delhi – 110 002.

Dear Sir,

**Re: Acceptance of Terms and Conditions and Procedure for Submission
of bills along with mandatory documents for release of payment in
respect of Tender for Providing Drivers on Monthly Contract Basis.**

The Tender Document for providing Drivers on Monthly Contract Basis floated by The Oriental Insurance Company Limited have been purchased / downloaded through their Website by me / us. I / We have gone through and read the entire terms and conditions, scope of services, procedure for submission of monthly bills along with mandatory documents for release of payments to Bidder/Tenderer of the Tender Document of The Oriental Insurance Company Limited, A-25/27, Asaf Ali Road, New Delhi. I / We declare and agree that I / We will abide by the all the terms and conditions/clauses and hereby accept procedure for submission of monthly bills along with all the mandatory and other documents for release of payment to me / us contained in the tender document and will not deviate from compliance of all the requirements mentioned in the Tender Document. In case any provision of the tender is found violated, I / We agree that the tender shall be liable to be rejected and The Oriental Insurance Company Limited shall without prejudice to any other right or remedy will be at liberty for forfeit the Earnest Money absolutely deposited by me / us along with the tender document and Security Deposit absolutely deposited by me / us upon award of contract to me / us.

I / We hereby unconditionally accept all the terms and conditions/clauses and accept procedure for submission of monthly bills along with all the mandatory and other documents for release of payment to me / us contained in the tender document and will not deviate from compliance of all the requirements mentioned in the Tender Document for providing Drivers on Monthly Contract Basis in its entirety.

The required Earnest Money is enclosed herewith in the form of Demand Draft of Rs. _____ drawn on _____ payable at New Delhi.

Thanking you,

Yours faithfully,

SIGNATURE OF BIDDER/TENDERER
WITH DATE AND RUBBER STAMP

ANNEXURE IX

(On the Letter Head of the Company)

Date : _____

TO WHOMSOEVER IT MAY CONCERN

This is to certify that we have deposited ESI Contribution for the month of _____, **2015** vide Challan No. _____ dated _____ (copy enclosed) in respect of our Establishment (Party Code : _____) which includes ESI Contribution for the month of _____, **2015**, in respect of the following drivers deputed for The Oriental Insurance Company Limited as per details given below :-

S. No	Name of Driver	Employees' Contribution	Employer's Contribution	Interest	Damages	Others	Total
1	Shri						
2	Shri						
3	Shri						
4	Shri						
5	Shri						
	TOTAL						
	GRAND TOTAL (IN WORDS) : Rupees _____						

For _____

Authorised Signatory / Proprietor

Stamp of the Company

(On the Letter Head of the Company)

Date : _____

TO WHOMSOEVER IT MAY CONCERN

This is to certify that we have deposited EPF Contribution for the month of _____, **2015** vide Challan No. _____ dated _____ (copy enclosed) in respect of our Establishment (Establishment Code : _____) which includes EPF Contribution for the month of _____, **2015**, in respect of the following drivers deputed for The Oriental Insurance Company Limited :-

SL.NO	NAME OF DRIVER	EPF NUMBER
1	Shri	
2	Shri	
3	Shri	
4	Shri	

The total amount of contribution of EPF in respect of the above-noted drivers for the month of _____, **2015**, deposited vide above-referred challan is as per details given below :-

S.No	Particulars	A/C 1 PF Contr.	A/C 2 PF Admn.	AC 10 EPS	A/C 21 EDLI	A/C 22 EDLI Adm.	Total
1	Employer's Share						
2	Employee's Share						
3	Administration Charges						
4	Inspection Charges						
5	Penal Damages						
6	Misc. Payment (Interest U/S 7Q)						
	GRAND TOTAL (IN WORDS) : Rupees _____						

For _____

Authorised Signatory / Proprietor
Stamp of the Company

THE ORIENTAL INSURANCE COMPANY LIMITED
A-25/27, ASAF ALI ROAD, NEW DELHI.
TELEPHONE NO. : 011-43659435

INSTRUCTIONS AND TERMS AND CONDITIONS
FOR QUOTING RATES AND SUBMITTING FINANCIAL BID

1. Tenderers/Bidders are advised to quote the rates strictly in the format given in the Financial Bid.
2. The rate should be quoted in Indian Rupees Only.
3. All the columns should be clearly filled in Ink legibly or typed. The amount should be filled in figures as well as in words.
4. No column should be left blank which would otherwise make the tender liable for rejection.
5. The Minimum Wages Rates per Driver for duty of 12 hours daily (including lunch hour) for six days a week and other statutory payments like EPF, ESI and bonus etc. payable as on date as per Notification F. No. 12(142)/02/MW/VII/348 dated 31/03/2015 under “Skilled (i) Category” issued by Addl. Labour Commissioner, Government of NCT of Delhi, Labour Department, 5, Sham Nath Marg, Delhi - 54, is given in Annexure “A”.
6. The minimum wages, EPF, ESI, bonus and other statutory charges as per Minimum Wages Act mentioned in Annexure “A” along with lump-sum monthly mobile expenses, Conveyance Charges for early morning/late night duties as mentioned in the Scope of Services, Overhead Charges and Service Charges as quoted in the Financial Bid will be paid by the Bidder/Tenderer and then reimbursed to the Bidder/Tenderer on Monthly Basis on submission of proof of payment to the driver deputed and to the respective statutory authorities within 15 working days from the date of receipt of their bills along with necessary documents/proof complete in all respect as per procedure given in the Tender Document. This minimum wages amount will be revised automatically whenever notification for revision in minimum wages will be issued by concerned statutory authority.
7. The Tenderers/Bidders are advised to quote the **Overhead Charges and Service Charges** in terms of **percentage of sum total of monthly charges arrived at by adding Total Minimum Wages Rate given in Annexure “A” and all other charges like Overtime, Night Charges, Mobile Expenses and Conveyance Charges payable on monthly basis.** The Tenderers/Bidders are advised to keep in view all the administrative and financial expenses/arrangements to be made and borne by him/them for providing Driver on Monthly Contract Basis including alternate driver in case regular driver is on leave and to make minimum wages, statutory and other payments as per Terms and Conditions and Scope of Services given in the Tender Document and to meet any exigencies in providing Driver on monthly contract basis on regular basis. Please note that all payments will be made by the Bidder/Tenderer in time to the driver and to statutory authorities first from his own sources and then claim reimbursement of Monthly Contract charges along with mandatory documents as per procedure given in the Tender Document.
8. The Tenderers/Bidders are advised to refer Scope of Services and Terms and Conditions relating to submission of Monthly Bills along with mandatory documents for release of payment to them given in the Tender Document so as to cover all administrative and financial arrangement / expenses to be borne by him/them before quoting Overhead and Service Charges.

9. The Tenderer/Bidders are required to **quote “Per Hour Rate” for providing the services of Driver beyond the daily limit of 12 hours.** The ESI charges, if applicable, will be paid in addition to the “Overtime Rate” Per Hour on submission of proof of deposition of the same with statutory authorities.
10. The Tenderer is required to quote rates for “Night Charges”, which is payable only if the driver is deputed for Outstation Duty. The ESI charges, if applicable, will be paid in addition to the “Night Charges” per night on submission of proof of deposition of the same with statutory authorities.
11. All the Tenderers/Bidders are hereby informed that the **decision in regard to lowest rates quoted shall be taken on the basis of Lowest Percentage of Monthly Overhead Charges and Service Charges quoted by the Tenderer/Bidder in their Financial Bid. However, the lowest amount of “Night Charges” for outstation duties quoted amongst all the eligible Tenderers/Bidders are to be paid to the L-1 Tenderer and the decision of the Competent Authority of the Company shall be final and binding on all the Tenderers in this regard.**
12. All applicable Statutory Deductions such as TDS, Surcharge, Education Cess, Higher Education Cess etc. will be made from the amount payable as per rules.
13. Service Tax and Cess thereon, as applicable, will be paid in addition to amount quoted by the Firm / Travel Agency.

ANNEXURE “A”
(DRIVER)

PRESENT MINIMUM WAGES AND OTHER STATUORY
PAYMENTS AS PER MINIMUM WAGES ACT

SL. NO	ITEMS	AMOUNT (Rs.)	AMOUNT (IN WORDS) RUPEES
1	Minimum Wages per person for Twelve hours Daily Duty on Six days a Week Basis (as notified by Addl. Labour Commissioner, Government of NCT of Delhi) effective w.e.f. 01/04/2015 under Skilled (i) Category i.e. 10998 / 8 x 12 = Rs. 16,497 per month.	16,497.00	Rupees Sixteen Thousand Four Hundred Ninety Seven Only.
2	PF (Employer's Contribution @ 12% on Minimum Wages (Column 1).	1,980.00	Rupees One Thousand Nine Hundred Eighty Only.
3	Administration Charges of PF @ 1.36% of Minimum Wages Column 1).	224.00	Rupees Two Hundred Twenty Four Only.
4	ESI (Employer's Contribution) @ 4.75% of Minimum Wages (Column 1)	784.00	Rupees Seven Hundred Eighty Four Only.
5	Leave Cost @ 8.63% on Minimum Wages (Column 1)	1,423.00	Rupees One Thousand Four Hundred Twenty Three Only.
6	Uniform (Fixed Amount per month)	350.00	Rupees Three Hundred Fifty Only.
7	Supervision Cost @ 2% of Minimum Wages (Column 1)	330.00	Rupees Three Hundred Thirty Only.
8	TOTAL MONTHLY COST PER DRIVER (EXCLUDING OVERHEAD AND SERVICE CHARGES)	21,588.00	Rupees Twenty One Thousand Five Hundred Eighty Eight Only.

NOTE: Reimbursement of Bonus @ 8.33% of Minimum Wages to the Tenderer/Bidder will be made only after actual payment to the driver through “E-transaction” or through “Account Payee Cheque” and on submission of proof of payment to the Driver deputed. Reimbursement of ESI / PF Contribution to the Tenderer/Bidder will be made only after submission of proof of deposition with the concerned authorities along with details as mentioned in the Tender Document by the Bidder/Tenderer.

THE ORIENTAL INSURANCE COMPANY LIMITED
A-25/27, ASAF ALI ROAD, NEW DELHI.
TELEPHONE NO. : 011-43659435

'FINANCIAL BID'

SL NO	DESCRIPTION OF CHARGES	QUOTATION / RATE IN FIGURES	QUOTATION / RATE IN WORDS						
1	Monthly Minimum Wages for Twelve hours duty on daily basis for six days a week, statutory and other charges as mentioned in Annexure “A” - Column 8.	Rs. 21,588/-	Rupees Twenty One Thousand Five Hundred Eighty Eight Only.						
2	Overhead Charges (Please quote in terms of percentage of the total amount mentioned under Sl. No. 8 of Annexure “A”). The %age should not be less than 4%, which the company considers as reasonable for making payment timely by bidder/tenderer first and then claim reimbursement along with documents.	_____ %	_____ Percent.						
3	Service Charges (Please quote in terms of percentage of the total amount mentioned under Sl. No. 5 of Annexure “A”). The percentage should not be less than 5%, which the company considers as reasonable for providing efficient, satisfactory and smooth services of providing driver on Monthly Contract Basis.	_____ %	_____ Percent.						
4	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">“Overtime Rate” per hour for duty beyond a Daily Limit of 12 Hours and for Duty on Sundays/Holidays as per Minimum Wages.</td> <td style="width: 20%; text-align: center;">Rs. _____</td> </tr> <tr> <td>Add : ESI Contribution @ 4.75%</td> <td style="text-align: center;">Rs. _____</td> </tr> <tr> <td style="text-align: right;">TOTAL :</td> <td style="text-align: center;">Rs. _____</td> </tr> </table>	“Overtime Rate” per hour for duty beyond a Daily Limit of 12 Hours and for Duty on Sundays/Holidays as per Minimum Wages.	Rs. _____	Add : ESI Contribution @ 4.75%	Rs. _____	TOTAL :	Rs. _____	Rs. _____ Overtime Rate per Hour including ESI Contribution	Rs. _____ Overtime Rate Per Hour including ESI contribution.
“Overtime Rate” per hour for duty beyond a Daily Limit of 12 Hours and for Duty on Sundays/Holidays as per Minimum Wages.	Rs. _____								
Add : ESI Contribution @ 4.75%	Rs. _____								
TOTAL :	Rs. _____								
4	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">“Night Charges” per night for Outstation Duty performed by the Driver</td> <td style="width: 20%; text-align: center;">Rs. _____</td> </tr> <tr> <td>Add : ESI Contribution @ 4.75%</td> <td style="text-align: center;">Rs. _____</td> </tr> <tr> <td style="text-align: right;">TOTAL :</td> <td style="text-align: center;">Rs. _____</td> </tr> </table>	“Night Charges” per night for Outstation Duty performed by the Driver	Rs. _____	Add : ESI Contribution @ 4.75%	Rs. _____	TOTAL :	Rs. _____	Rs. _____ Night Charges per night for outstation duty including ESI contribution	Rs. _____ “Night Charges” per night for Outstation Duty i/c ESI contribution.
“Night Charges” per night for Outstation Duty performed by the Driver	Rs. _____								
Add : ESI Contribution @ 4.75%	Rs. _____								
TOTAL :	Rs. _____								

SIGNATURE WITH STAMP : _____

NAME OF FIRM / TRAVEL AGENT : _____

NAME OF AUTHORISED PERSON : _____

CONTACT NUMBER : _____

E-mail ID : _____

DATE : _____

Note: The Tenderers/Bidders are hereby informed that the **decision in regard to lowest rates quoted shall be taken on the basis of Lowest Percentage of Monthly Overhead Charges and Service Charges quoted by the Tenderer/Bidder in their Financial Bid. However, the lowest amount of “Night Charges” for outstation duties quoted amongst all the eligible Tenderers/Bidders are to be paid to the L-1 Tenderer and the decision of the Competent Authority of the Company shall be final and binding on all the Tenderers in this regard.**